

Telis 1 RTS



Operating and installation guide

Ref. 5054463A

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Somfy's expertise delivers satisfaction guaranteed.

Thank you for choosing a Somfy Telis 1 RTS .

Before installing and using the Telis 1 RTS, please read this guide carefully.

Somfy solutions animate your windows and entrances to bring your whole house alive. Somfy solutions are designed so that everyone can enjoy the benefits of the products in their home, based on their specific requirements.

In this guide, the term 'product' can include your awning, blind, curtain, garage door, gate, projection screen, roller shutter.

Well thought-out and easy to use, Somfy solutions are one of life's little daily pleasures, making home life more enjoyable.

1. Brief introduction to the Telis 1 RTS remote control

These instructions describe the installation steps required to make the best use of the Telis 1 RTS. Advanced installation functions are available on our website (address on the back cover of these instructions).

1.1 What is the Telis 1 RTS for?

The Telis 1 RTS is a wireless radio remote control compatible only with products fitted with Radio Technology Somfy (RTS):

The Telis 1 RTS is used:

- As an individual control to control a single product (eg roller blind) at a time.
- As a group control to command several products at the same time (eg several roller blinds) (advanced installation function).

1.2 A few definitions

Installation

All of the Radio Technology Somfy products a house is equipped with.

Favourite position

The favourite position is your ideal position for your product in certain

common situations, for example, your curtains or blinds partially closed to shield the TV from afternoon sunlight; your awning partially extended when you are dining beneath it in summer but don't want to deprive your houseplants of sunlight

2. Safety - Important information

2.1 Installation and commissioning

Before installing and using the Telis 1 RTS, please read these instructions carefully, which describe how to install, commission and operate the Telis 1 RTS.

Never begin installing without first checking the compatibility of the Telis 1 RTS with the associated equipment and accessories.

Any incorrect use will invalidate the warranty and Somfy's liability.

2.2 Operating

- Somfy recommends that at least one control point is located close to the product or group of products.
- Do not allow children to play with the fixed control points. Keep remote controls out of the reach of children.
- Monitor the product (especially roller shutter/awning/garage door/gate) while it is moving, especially during commissioning of the Telis 1 RTS, and keep people at a distance until the product is completely closed.
- Switch off the circuit breaker corresponding to the roller shutter/awning/garage door/gate before any maintenance operation in the vicinity of the product (for example, when cleaning windows near your awning).
- Avoid moving the roller shutter/awning if ice has formed in it, unless the motor is fitted with anti-freeze protection.
- Do not leave the Telis 1 RTS behind a window in full sunlight as it cannot withstand temperatures greater than 60°C.
- Do not leave the Telis 1 RTS in a car in winter.
- Do not immerse or soak the Telis 1 RTS in any liquid.
- Only use cleaning products recommended by Somfy.
- Frequently check the product (eg awning) to detect any defects in balance or any signs of wear. Do not use the product if a repair or adjustment is required

2.3 Environment

Damaged electrical or electronic products, such as used batteries,

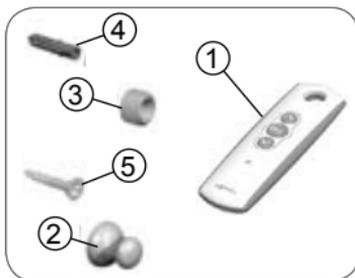
should not be disposed of with household waste. Please take them to a collection point or an approved centre to ensure they are recycled correctly.

3. Content of the kit and tools required

3.1 List of parts

- Before starting installation and commissioning of the Telis 1 RTS, check that all parts listed in the table below are present in the correct quantity (Q):

No.	Components	Q.
1	Telis 1 RTS remote control	1
2	Mounting pin	1
3	Support	1
4	Plug	1
5	Screw	1



3.2 Tools required

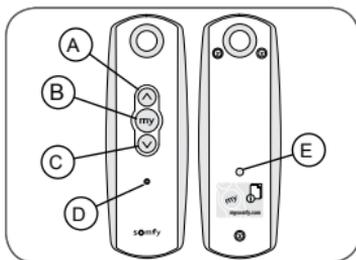
- Phillips screwdriver
- Insulated flathead electricians screwdriver
- Drill and drill bit
- Pencil



4. The Telis 1 RTS in detail

4.1 Components

- A. Up button
- B. STOP/my button
- C. Down button
- D. Indicator light
- E. PROG button



4.2 Technical data

Dimensions in mm (Height x Width x Depth):

Pure model: 134 x 41 x 21 mm

Lounge, Silver, Patio models: 145 x 49 x 22 mm

Operating temperature: 0°C to + 60°C

Protection rating: Inside use, in a dry room - IP 30 (Pure, Lounge, Silver Models) ; IP 44 (Patio Model)

Frequency: 433.42 MHz

Range: 20 m through two concrete walls; 200 m in an open area

Battery: 3 V, type CR 2430

5. Adding a new Telis 1 RTS

5.1 Identifying the original control point

5.1.1 Installation recommendations

- To add a Telis 1 RTS, use the control point linked to the product which controls only this product: pressing the Down or Up button only causes movement of the product to which the new Telis 1 RTS must be connected.

Caution! If there is no longer a control point linked to the product (all the control points are broken or have been lost), contact the Somfy assistance service.

N.B.: These instructions only describe the installation procedure for an additional Telis 1 RTS of the «individual control» type. Refer to the instructions for advanced functions available on the Internet (address on the back cover of these instructions) to install a control referred to as «group control».

- On some products, inputs in programming mode and the addition or deletion of a control point are signalled by a series of beeps emitted

by the motor. On other products, this is signalled by a brief movement of the product.

Caution: If the product does not emit a beep or make a brief movement, please contact the Somfy assistance service.

- Place the product in the midway position before installing the new Telis 1 RTS so that the movements can be easily seen.

5.1.2 Original control points

- Find the original control point in the list below and refer to the paragraph given to add the new Telis 1 RTS:

1) Control point fixed to the wall with a single button, called a One-touch point, see paragraph 5.2;

2) Control point fixed to the wall with Up/STOP/Down buttons, called a Point with Up/STOP/Down buttons, see paragraph 5.3;

3) Programmer type control point, called a Timer, see paragraph 5.4;

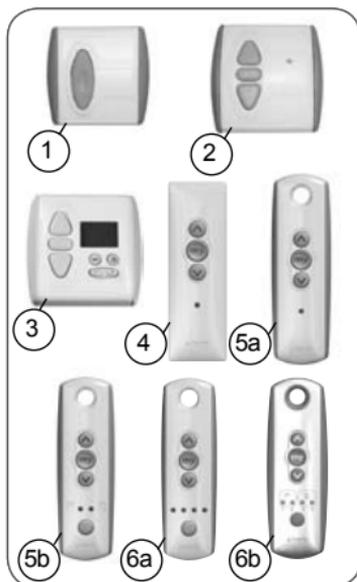
4) Situo control point fixed to the wall, see paragraph 5.5;

5a) Telis 1 RTS remote control, see paragraph 5.6;

5b) Telis Soliris RTS remote control, see paragraph 5.6;

6a) Telis 4 RTS remote control, see paragraph 5.7;

6b) Telis 4 Soliris RTS remote control, see paragraph 5.7.



5.2 One-touch point

Move close to the product to install the new Telis 1 RTS.

5.2.1 Identifying the model

- Check that the original control point has an elongated button.
- Bring the product to the midway position.
- Remove the front cover from the one-touch point:

One-touch point with a white and grey front cover

- Gently remove the front cover with a flat, pointed tool (such as a flat-head screwdriver) where the white section and the grey section join.
- Lever it, without using force, to detach the mounting lugs from the front cover.



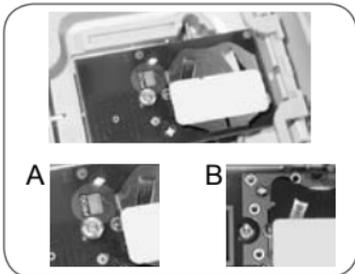
One-touch point with a white front cover

- Lever the front cover with a flat, pointed tool (such as a flathead screwdriver), without using force, around the upper section of the front cover to detach it from its mounting.



- Turn the front cover over to find out the model:

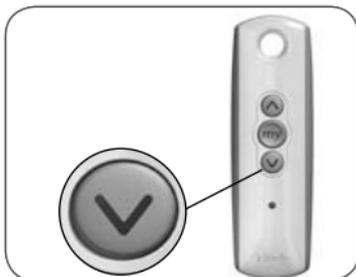
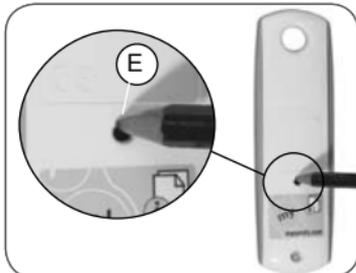
- If there is a metal plate (a) inscribed PROG next to the battery: model A.
- If there is no metal plate inscribed PROG next to the battery: model B.



5.2.2 Adding the Telis 1 RTS

Model A:

- Make a contact between the PROG metal plate (a) on the electrical circuit and the battery bracket using a flathead screwdriver, until the product moves briefly (or there is a series of 3 beeps): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.
- Press the PROG button (E) on the new Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the original control point must be deleted, go to paragraph 5.2.3 "Deleting an original control point".
- If the original control point is to be kept, refit the front cover:



One-touch point with a white and grey front cover

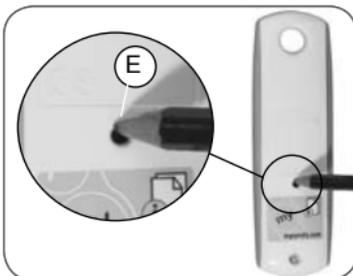
- Insert the mounting lugs into their notches on one side of the front cover.
- Press on the other side until it clicks, to fix the front cover in its bracket.

One-touch point with a white front cover

- Refit the front cover on its bracket

Model B:

- Remove the battery from the original control point using a plastic object.
- Press on the centre section of the one-touch point button.
- Refit the battery in the base of its bracket (with text legible).
- Press the button again until the product moves briefly (or there is a series of 3 beeps): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.
- Press the PROG button (E) on the new Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the original control point must be deleted, go to paragraph 5.2.3 "Deleting an original control point".
- If the original control point is to be kept, refit the front cover:



One-touch point with a white and grey front cover

- Insert the mounting lugs into their notches on one side of the front cover.
- Press on the other side until it clicks, to fix the front cover in its bracket.

One-touch point with a white front cover

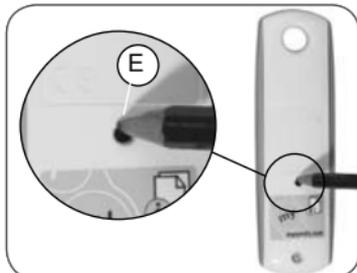
- Refit the front cover on its bracket

5.2.3 Deleting an original control point (optional)

Recommended: Only follow this procedure if use of the original control point is no longer required.

Model A:

- Wait 5 minutes.
- Take the new Telis 1 RTS and turn it over to access the PROG button (E).
- Press the PROG button (E) on the new Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- On the original control point, make a contact between the PROG metal plate (a) on the electrical circuit and the battery bracket using a flathead screwdriver: the product will move briefly (or emit a series of 8 beeps) to indicate that the original control point is deleted.
- Press the one-touch point button: the product does not move.
- Press the down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact



the Somfy assistance service.

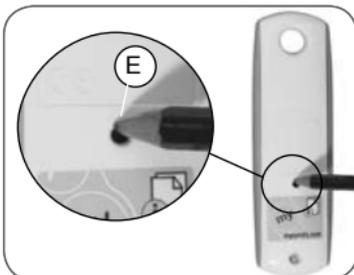
- Remove the one-touch point.

Do not dispose of the original control point with household waste, see paragraph 2.3.

Model B:

- Wait 5 minutes.
- Take the new Telis 1 RTS and turn it over to access the PROG button (E).
- Press the PROG button (E) on the new Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Remove the battery from the original control point using a plastic object.
- Press on the centre section of the one-touch point button.
- Refit the battery in the base of its housing (with text legible).
- Press the front panel button again: the product will move briefly (or emit a series of 8 beeps) to indicate that the original control point is deleted.
- Press the one-touch point button: the product does not move.
- Press the down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- Remove the one-touch point.

Do not dispose of the original control point with household waste, see paragraph 2.3.

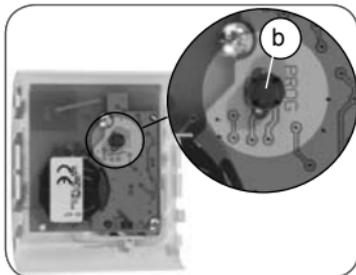
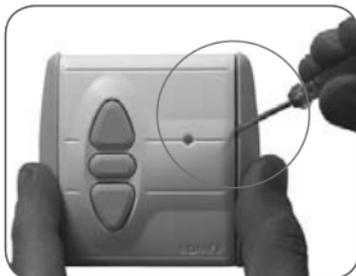


5.3 Point with Up/STOP/Down buttons

Move close to the product to install the Telis 1 RTS.

5.3.1 Checking the compatibility

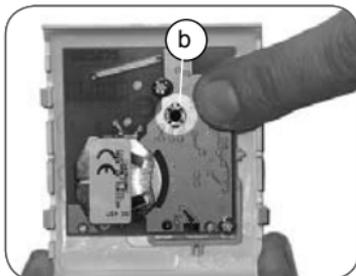
- Bring the product to the midway position.
- Cut off the mains power supply or detach the battery connected to the motor (eg for a battery operated roller blind).
- Remove the front cover of the original control point:
 - Gently remove the front cover with a flat, pointed tool (such as a flat-head screwdriver) where the white section and the grey section join.
 - Lever the front cover, without using force, to detach the mounting lugs from the front cover.
- Turn the front cover over: the PROG button is located next to the battery (b).



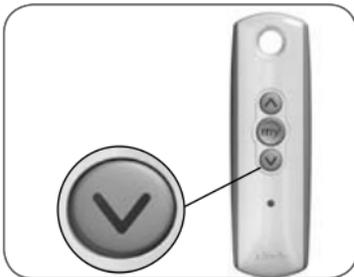
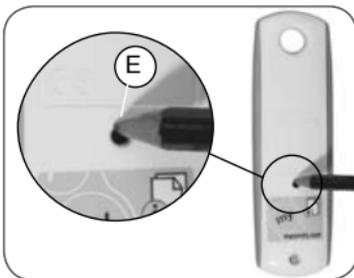
Caution! If after removing the front cover, no PROG button is found, this means that the control point is not compatible: the Telis 1 RTS cannot be linked to the product.

5.3.2 Adding the Telis 1 RTS

- Switch the mains power supply back on or reconnect the battery to the motor.
- Press the PROG button (b) on the original control point until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.



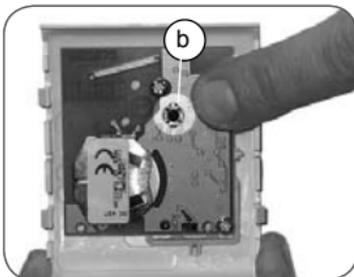
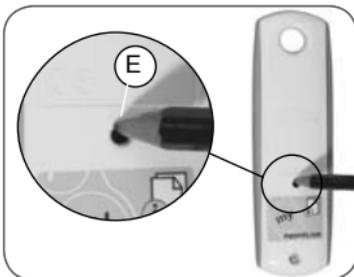
- Press the PROG button (E) on the Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the original control point must be deleted, go to paragraph 5.3.3 "Deleting an original control point".
- If the original control point is to be kept, refit the front cover:
 - Insert the mounting lugs into their notches on one side of the front cover.
 - Press on the other side until it clicks, to fix the front cover in its bracket.



5.3.3 Deleting an original control point (optional)

Recommended: Only follow this procedure if use of the original control point is no longer required.

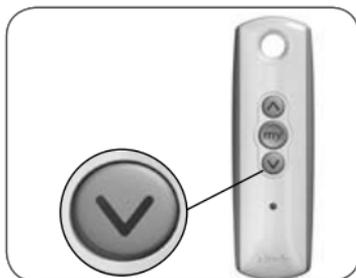
- Wait 5 minutes.
- Take the new Telis 1 RTS and turn it over to access the PROG button (E).
- Press the PROG button (E) on the new Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- On the original control point, press the PROG button (b) briefly: the product will move briefly (or emit a series of



8 beeps) to indicate that the original control point is deleted.

- Press the Down button on the original control point: the product does not move.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- Removing the original control point.

Do not dispose of the original control point with household waste, see paragraph 2.3.

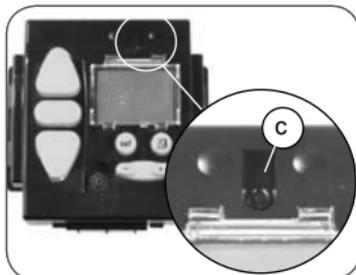


5.4 Timer

Move close to the product to install the Telis 1 RTS.

5.4.1 Checking the compatibility

- Bring the product to the midway position.
- Cut off the mains power supply or detach the battery connected to the motor (eg for a battery operated roller blind).
- Remove the front cover of the original control point:
 - Lever it with a flat, pointed tool (such as a flathead screwdriver), without using force, around the upper section of the front cover to detach it from its mounting.
 - The PROG button is located on top of the screen and is shaped like a tab (c).

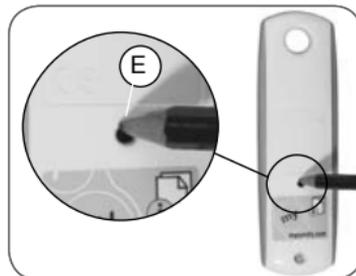


Caution! If after removing the front cover, no PROG button is found, this means that the control point is not compatible: the Telis 1 RTS cannot be linked to the

product.

5.4.2 Adding the Telis 1 RTS

- Switch the mains power supply back on or reconnect the battery to the motor.
- Press the tab (c) until the product moves briefly (or there is a series of 3 beeps): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.
- Press the PROG button (E) on the new Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the original control point must be deleted, go to paragraph 5.4.3 "Deleting an original control point".
- If the original control point is to be kept, refit the front cover:
 - Insert the front cover on its bracket, allowing the buttons to come through their housings.
 - Press the front until it clicks, to fix the front cover in its bracket.



5.4.3 Deleting an original control point (optional)

Recommended: Only follow this procedure if use of the original timer is no longer required.

- Wait 5 minutes.

- Take the new Telis 1 RTS and turn it over to access the PROG button (E).
- Press the PROG button (E) on the Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- On the original timer, briefly press the tab (c): the product will move briefly (or emit a series of 8 beeps) to indicate that the original control point is deleted.
- Press the timer Down button: the product does not move.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- Remove the timer.

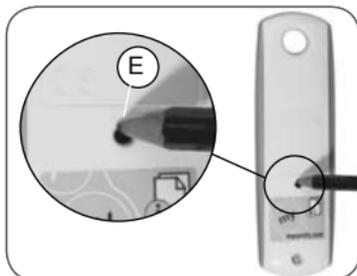
Do not dispose of the original control point with household waste, see paragraph 2.3.

5.5 Situo control point

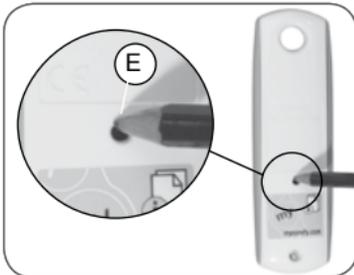
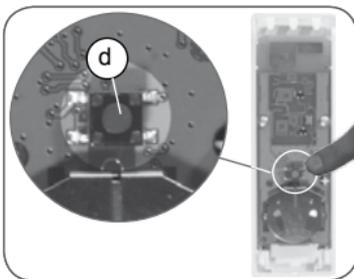
Move close to the product to install the Telis 1 RTS.

5.5.1 Adding the Telis 1 RTS

- Bring the product to the midway position.
- Remove the front cover from the Situo:
 - Gently remove the front cover with a flat, pointed tool (such as a flat-head screwdriver) around the lower section.
 - Lever and lift the cover, without using force, to detach the mounting lugs from the front cover.



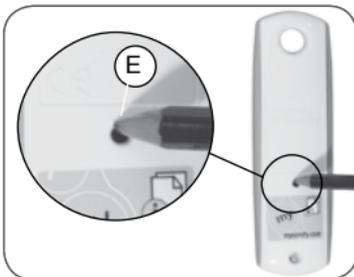
- Turn the front cover over: the PROG button is located next to the battery (d).
- Press the PROG button (d) on the Situo until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.
- Press the PROG button (E) on the new Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the Situo must be deleted, go to paragraph 5.5.2 "Deleting the original Situo".
- If the Situo is to be kept, refit the front cover:
 - Insert the mounting lugs in their notches at the top.
 - Press the lower section until it clicks, to fix the front cover in its bracket.



5.5.2 Deleting the original Situo (optional)

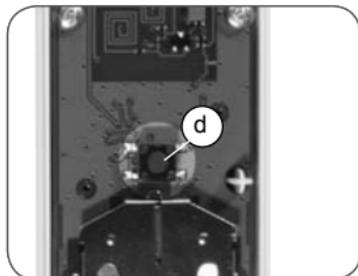
Recommended: Only follow this procedure if use of the original Situo is no longer required.

- Wait 5 minutes.
- Take the new Telis 1 RTS and turn it over to access the PROG button (E).



- Press the PROG button (E) on the new Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- On the Situo, briefly press the PROG button (d): the product will make another brief movement (or emit a series of 8 beeps) to indicate that the Situo is deleted.
- Press the Situo Down button: the product does not move.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- Remove the Situo.

Do not dispose of the original control point with household waste, see paragraph 2.3.



5.6 Telis 1 RTS Telis Soliris RTS remote controls

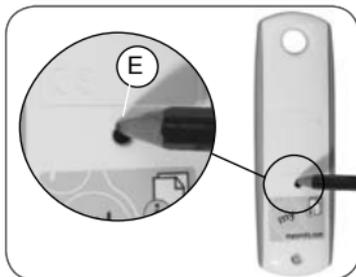
The Telis 1 RTS has 1 indicator light (5a) and the Telis Soliris RTS has 2 indicator lights (5b).

If the original remote control has more than 2 indicator lights, refer to the section "Telis 4 RTS/Telis 4 Soliris RTS remote controls".

Move close to the product to install the Telis 1 RTS.

5.6.1 Adding a new Telis 1 RTS

- Bring the product to the midway position.
- Turn the original Telis over: the PROG button (g) is located on the rear panel.
- Press the PROG button (g) with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.
- Press the PROG button (E) on the new Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the original Telis must be deleted, go to paragraph 5.6.2 "Deleting the original Telis".



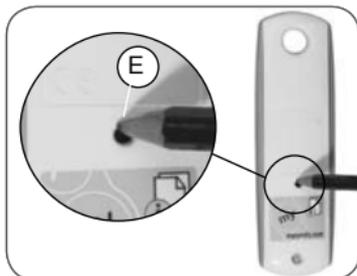
5.6.2 Deleting the original Telis (optional)

Recommended: Only follow this procedure if use of the original Telis is no longer required.

Warning! Before deleting a Telis Soliris, contact the Somfy assistance service to check the compatibility of the control point with the product.

- Wait 5 minutes.
- Take the new Telis 1 RTS and turn it over to access the PROG button (E).
- Press the PROG button (E) on the new Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Press the PROG button (g) on the original Telis briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the original Telis is deleted.
- Press the Down button on the original Telis: the product does not move.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.

Do not dispose of the original control point with household waste, see paragraph 2.3.



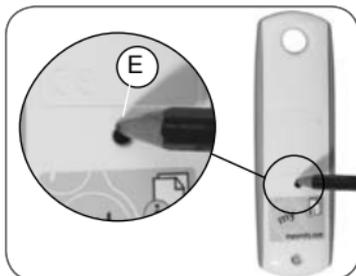
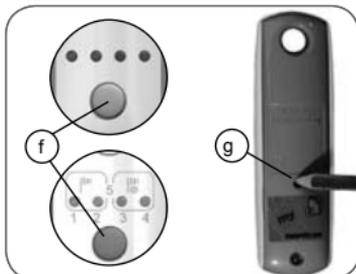
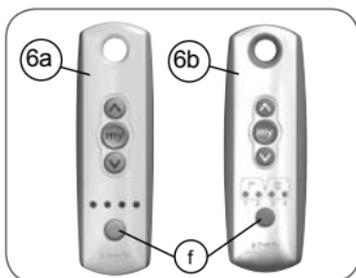
5.7 Telis 4 RTS/Telis 4 Soliris RTS remote controls

The Telis 4 RTS and Telis 4 Soliris RTS have 4 indicator lights.

Move close to the product to install the Telis 1 RTS.

5.7.1 Adding a new Telis 1 RTS

- On the original Telis, select the indicator light which controls the product only, with button (f).
- Bring the product to the midway position.
- Turn the original Telis over: the PROG button (g) is located on the rear panel.
- Press the PROG button (g) with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Take the new Telis 1 RTS and turn it over.
- Press the PROG button (E) on the new Telis 1 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 1 RTS is stored.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.
- If the original Telis must be deleted, go to paragraph 5.7.2 "Deleting the original Telis".

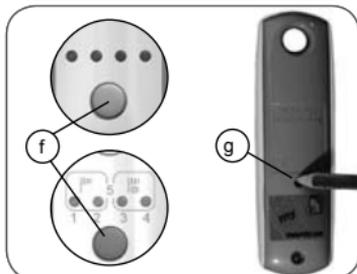
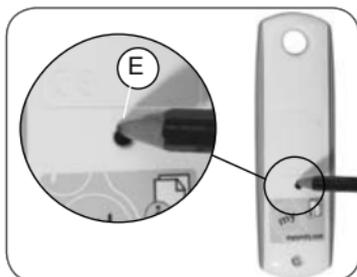


5.7.2 Deleting the original Telis (optional)

Recommended: Only follow this procedure if use of the original Telis is no longer required.

Warning! Before deleting a Telis Soliris, contact the Somfy assistance service to check the compatibility of the control point with the product.

- Wait 5 minutes.
- Take the new Telis 1 RTS and turn it over to access the PROG button (E).
- Press the PROG button (E) on the new Telis 1 RTS with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function of your RTS enabled products is activated for approximately 2 minutes.
- Select the indicator light which corresponds to the product only, on the original Telis, with button (f).
- Press the PROG button (g) on the original Telis briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the original Telis is deleted.
- On the original Telis, select the indicator light which controls the product only, with button (f).
- Press the Down button on the original Telis: the product does not move.
- Press the Down button on the new Telis 1 RTS:
 - If the product is lowered, the Telis 1 RTS is operational.
 - If the product does not move, contact the Somfy assistance service.



Do not dispose of the original control

point with household waste, see paragraph 2.3.

6. Replacing a lost or broken control point

If the original control point is lost or broken, there are two possible situations:

- the lost or broken control point is the only control point for the product,
- the lost or broken control point is not the only one which controls the product.

6.1 Sole control point lost or broken

Contact the Somfy assistance service so they can provide guidance for the replacement of the sole lost or broken control point.

6.2 One lost or broken control point amongst others

- Find one of the control points linked to the product.
- Follow the steps described in the section "Adding the Telis 1 RTS" according to the control point model.

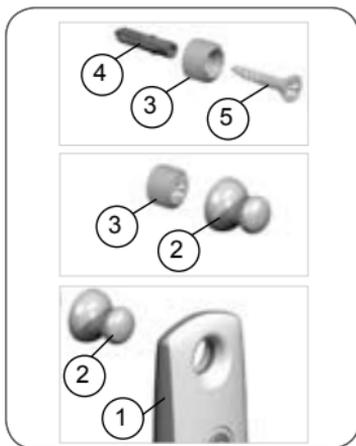
N.B.: If, after having followed this operation, there is not a brief movement (or a series of beeps) the product, contact the Somfy assistance service so they can provide guidance for the replacement.

7. Mounting the bracket

Somfy advises that the Telis 1 RTS is installed in close proximity to the product to which it is linked, to avoid it having to perform any unnecessary searches.

The minimum distance which must be kept between RTS enabled products is 30cm (eg 30cm between any RTS control points and/or between any control point and any motor).

- Drill a hole.
- Push in the plug (4).
- Fix the bracket (3) with the screw (5).
- Screw the mounting pin (2) on the bracket (3).
- Hook the Telis 1 RTS (1) onto the mounting pin (2).



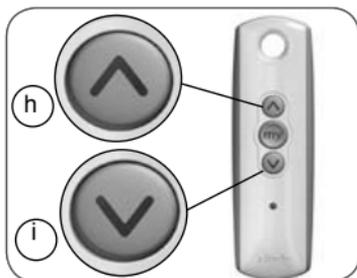
N.B.: Do not attach the Telis 1 RTS to a metal surface as metal can interfere with the radio signal.

8. Everyday use of the Telis 1 RTS

8.1 Up and Down buttons

- Press the Up button (h): the product moves upwards/outwards and automatically stops in the raised/open position.
- Press the Down button (i): the product moves downwards/inwards and automatically stops in the lowered/closed position.

To move from the Up to the Down direction (and vice versa), it is not necessary to press the my button.



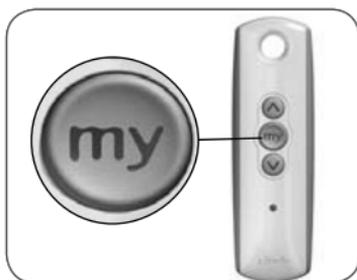
8.2 My button

The my button has two functions:

- A STOP function: a brief press of the my button stops the product moving.
- A my function: a brief press of the my button sends the product to the favourite position, if a favourite position has been stored and if the product is stationary.

To find out more about the my function, visit Somfy's website at the following address:

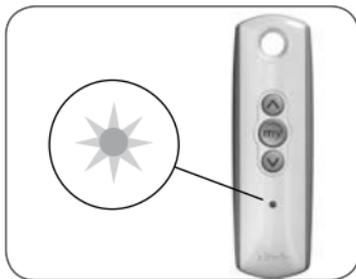
<http://www.somfy.com/mysomfy/>



8.3 Replacing the battery

Environmental warning Do not dispose of the used battery with household waste, see paragraph 2.3.

- Unscrew the rear casing of the Telis 1 RTS.
- Push the battery out of its housing with a plastic object.
- Insert a battery with identical specifications, the face marked with a plus (+) and with text legible.
- Push the battery fully into its housing.
- Screw the rear casing of the Telis 1 RTS back on.
- Press a button on the front panel: if the indicator light comes on, the battery has been replaced correctly.



8.4 Maintenance

- Clean the Telis 1 RTS with a damp cloth using multipurpose household or glass cleaning product.
- Never immerse or soak the Telis 1 RTS in any liquid.

9. Problems with the Telis 1 RTS?

Problem	Possible causes	Solutions
The product does not move after a button on the Telis 1 RTS is pressed.	The Telis 1 RTS is too far away from the product to be controlled.	Move it closer to the product and press a button on the Telis 1 RTS again. If it still does not work, replace the battery.
	The Telis 1 RTS battery is weak.	Replace the battery with a battery having identical specifications - see the paragraph: "Replacing the battery".

Problem	Possible causes	Solutions
The indicator light on the Telis 1 RTS does not come on.	The Telis 1 RTS battery is weak.	Replace the battery with a battery having identical specifications - see the paragraph: "Replacing the battery".
The product is raised when the Down button is pressed. The product is lowered when the Up button is pressed.	The Telis 1 RTS is held upside down.	Turn the Telis 1 RTS so that the indicator light is below the Up/my/Down buttons.
	The original control point has a single button.	Contact the Somfy assistance service.
The new Telis 1 RTS cannot be used even after following the procedure step by step.	The new Telis 1 RTS was not linked successfully.	Contact the Somfy assistance service.
The motor does not move or emit any beeps.		Contact the Somfy assistance service.
The Telis 1 RTS controls another product.	A problem occurred whilst linking the Telis 1 RTS.	Contact the Somfy assistance service.

- For any unresolved questions or problems, please contact the Somfy assistance service in the number given on the back cover of these instructions

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Somfy hereby declares that this product conforms to the essential requirements and other relevant provisions of Directive 1999/5/CE. A Declaration of Conformity is available at www.somfy.com/ce.

For use in the European Union, the Swiss Confederation (Switzerland) and Norway.